

# Coles - Little Athletics Centres Communication Guide



	National	Local
Contact	E: <a href="mailto:communitysport@coles.com.au">communitysport@coles.com.au</a>	Local Store Manager
Banana donations	<ul style="list-style-type: none"> <li>• Lost or stolen vouchers</li> <li>• Unable to connect with local store</li> <li>• Change of store request</li> <li>• Barcodes not working</li> </ul>	<ul style="list-style-type: none"> <li>• Can't pick up bananas that week</li> <li>• Change of volunteer or time/day to pick up bananas</li> <li>• Change in centre's program schedule</li> </ul>
Coles Little Athletics Community Fund	<ul style="list-style-type: none"> <li>• Can't access application information</li> <li>• Trouble lodging application</li> <li>• Have not heard back about an application by the timeframe stipulated on the Fund webpage</li> </ul>	<ul style="list-style-type: none"> <li>• Can I buy the community bags that raise funds for Little Athletics from your store?</li> </ul>
Ambient Packs	<ul style="list-style-type: none"> <li>• Did not receive ambient pack</li> <li>• Change from ambient option to banana donations</li> </ul>	<ul style="list-style-type: none"> <li>• n/a</li> </ul>
Competitions, events and fundraisers	<ul style="list-style-type: none"> <li>• Banana donations to state and major regional events</li> <li>• Request for volunteers and activations at state events</li> </ul>	<ul style="list-style-type: none"> <li>• Invitation to attend a local club meet or event</li> <li>• Invitation to attend a centre's presentation / awards night or fundraiser</li> <li>• Request to fundraise at the front of a Coles store (e.g. BBQ)</li> <li>• Request for BBQ items to support local fundraiser</li> <li>• Gift card donation request for raffle item or prize for an athlete or volunteer</li> </ul>
Merchandise, Marketing & Advertising	<ul style="list-style-type: none"> <li>• Broken items / request for replacements</li> <li>• Did not receive merchandise items</li> <li>• Change of address for delivery</li> </ul>	<ul style="list-style-type: none"> <li>• Request to put a flyer up on store noticeboard (e.g. registration flyer, upcoming event)</li> </ul>